

# ACCOMPANYING CERTIFICATE



**ATTENTION: This form must be completed and attached to the merchandise!**

**BAB DISTRIBUTION GMBH**  
 Zeistrae 10  
 32584 Lhne

## Customer Data

customer ID \_\_\_\_\_

company name \_\_\_\_\_

contact \_\_\_\_\_

phone \_\_\_\_\_

reference number \_\_\_\_\_

absolutely necessary- if not existent please use a consecutive, unique number (1001,1002,...)

## Please note!

- One accompanying certificate per item!
- Merchandise to be repaired: send back without accessory!  
 exception: box-CPUs, keyboards, computer mouse, printer (including toner), scanner, DVD-player, sound systems, tablet-PCs, digital cameras, MP3-Player, USB-Sticks, Apple-, Conceptronic-, Creative-, Logitech-, Netgear-, Sansun-, Scythe- and terratec- products as well as items with remotes. Notebook power supply including adapter. Lacie- and Fantec-articles as well as telephone systems must be sent back as whole. We do not assume liability for any other accessories that might be sent back as well.
- Direct transaction  
 Displays, notebooks, EEE-PC's, EEE-Box, all-in-one devices, mobile telephones and smartphones may be send back directly to the manufacturer in case of service. Contact information can be found in your bill, under the related product or on the BAB-homepage.
- DOA-cases: must be send back with all accessory! IMPORTANT: in original box and outer packaging!
- Send back merchandise without your company labels or stickers.
- Merchandise send back unauthorized will be charge with a fee of 16.00€ per item. (Merchandise not bought off BAB, or merchandise not of the BAB product range.

## Artikeldaten

invoice-/ warranty number	
invoice-/ warranty number	
BAB-item number 5- or 7-figure	
item description	
serial number	
detailed description of the fault (absolutely necessary) („broken“ or „dead“ is not a description of fault!)	
accessories (in exception-see above)	

## Yes, I choose the accommodating arrangement

We will forward all merchandise to the appropriate manufacturer/service partner. We will not admit to any claim of legal obligation. We do not have any influence on the length of time the manufacturer/service partner will need, to handle your claim. We will raise a fee of 16,00 EUR per item.

\_\_\_\_\_  
signature

\_\_\_\_\_  
place and date of issue

\_\_\_\_\_  
signature